

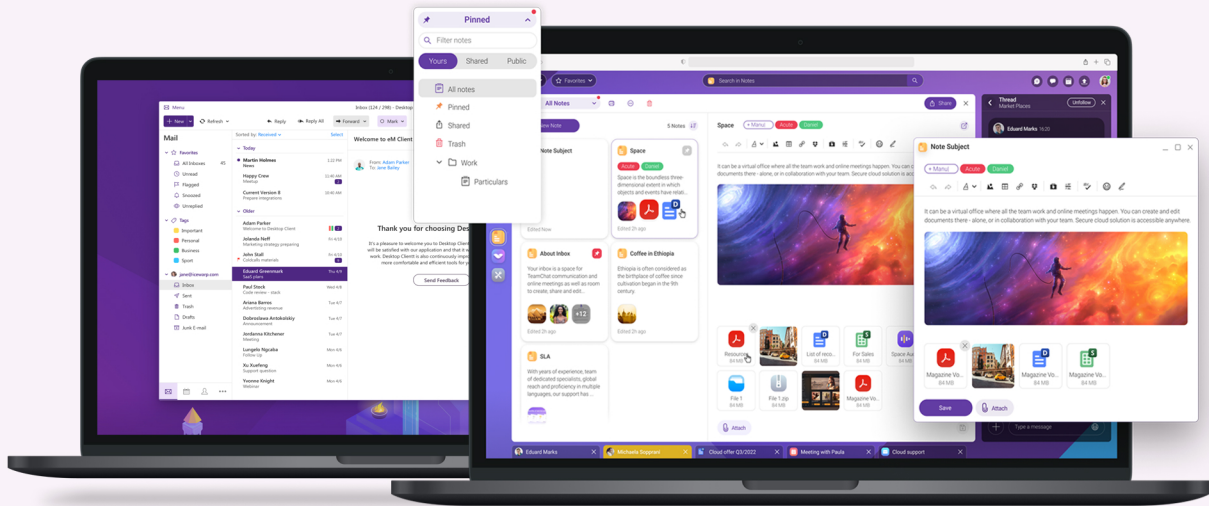
The only office rule, there is no office.

- ✓ Business email, TeamChat for project teamwork.
- ✓ Real-time office document collaboration and online meetings.
- ✓ All in one secure cloud.
- ✓ 60% reduction of your entire IT & Communication costs.

50
Million Users

50,000
Customers

EU | USA | ME | Africa | SAARC Countries



Email & Collaboration

Secured Business
Communication



TeamChat

Dynamic Team
Collaboration



Conferences

For Larger
Audience



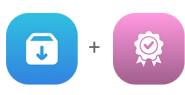
Documents

For Real-time
Collaboration



MDM

Mobility with
Security / MAM / MEM



Archival & Compliance

As per
Regulatory Standards



Email Security

Gateway Email Security
ATP & DLP



Hybrid

Seamless co-existence
with M365 & GWS

1 What is the growth trajectory of IceWarp India?

With a customer base of 1500+ mid and large enterprises, IceWarp enjoys 50% year-on-year growth. IceWarp maintains the highest customer retention rate in the industry.

2 What is IceWarp's geographic presence in India?

We have offices in Mumbai, Delhi, Bangalore, Pune, and Gujarat, with expansion planned in Chennai, Jaipur, Punjab and other Tier-2 cities. We operate two delivery centers in Navi Mumbai and Nashik, with more planned across southern India.

3 How does IceWarp handle email migration, and which is its largest migration completed?

We offer seamless, zero-downtime migration with 99.99% uptime. Migration timelines depend on volume and source system.

Our largest migration: 100,000 mailboxes migrated in under a month without disrupting operations.

4 Which is the maximum size of data that IceWarp has migrated?

Our record: We successfully migrated **63 terabytes of data** within two weeks for a leading housing finance company, transitioning from M365 to IceWarp.

5 What security measures does IceWarp offer?

We provide enterprise-grade data security and ensure end-to-end protection across platforms through:

- Advanced Gateway Security.
- Cisco Integration.
- 2FA Authentication.
- Mobile Device Management (MDM).
- Endpoint Protection.
- Advance email archival with legal hold and compliance.

6 How does IceWarp ensure compliance and data locality?

We host customer data across three India-based data centers ensuring data sovereignty and compliance with RBI, SEBI, HIPPA, GDPR regulations and ISO standards. Our infrastructure is designed to meet stringent enterprise and government requirements.

7 Which industry verticals do we specialize in?

We serve a broad spectrum of verticals with tailored email and collaboration solutions.

Key strengths include:

- **BFSI:** Market leader with over 50% share among top insurance firms; trusted by top 3 NBFCs in India & Largest Cooperative Bank in Asia.
- **Pharma & Healthcare:** Trusted by 60% of the top 20 players.
- **IT/ITeS, Retail & Manufacturing:** Preferred by top 3 industry leaders.

8 How does IceWarp benefit an organization's TCO?

- 60% reduction in Total Cost of Ownership against competition like Microsoft and Google.

9 What kind of support does IceWarp offer?

We offer 24/7 multilingual support via phone, email and ticketing. Our certified partners manage Level 1 & 2 support, while our expert OEM team handles Level 3 requests. We also have dedicated local support specialists based in Mumbai, Pune, Bangalore, Delhi, and Jaipur to ensure faster issue resolutions.

10 What is IceWarp's Centre of Excellence (CoE)?

Our **Centre of Excellence** acts as a hub for continuous innovation, partner training by professionals, migration support, and best practices meeting compliance needs. It empowers partners and customers with deep technical expertise and hands-on support for deployment enabling successful enterprise adoption and optimization.

11 What deployment models does IceWarp offer?

IceWarp offers Cloud, On-Premise, and Hybrid deployment models, enabling enterprises with complete control over security, infrastructure, and scalability.



Why choose IceWarp?

- ✓ 60% cost reduction without compromising on features.
- ✓ Localized hosting in Indian Data Centers.
- ✓ 24/7/365 Support.
- ✓ Flexible Cloud & On-Prem Deployments.
- ✓ Scalable and customizable infrastructure.

